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V	"Genesys Products – Campaign Manager", web.archive.org webpage of Genesyslab.com, November 5, 1996, pp.1-2.		
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X	"Genesys Products – Products & Services DART Diagram", web.archive.org webpage of Genesyslab.com, June 26, 1997, p.1.		

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
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